

Annexture 01

**Work Schedule and Payments**

<b>Phase</b>	<b>Main Activities</b>	<b>Key Deliverables</b>	<b>Payment</b>
Requirement Analysis	Gather and analyze user and system requirements	Software Requirement Specification (SRS)	0%
System Design	Create system architecture and detailed design	Detailed Design Specification (Including Database schema and UI Design), Prototype	10%
Development / Coding	Develop software modules and components		0%
Testing & Quality Assurance	Verify software quality and identify defects	Test Summary Report	30%
Deployment / Implementation	Install and release the system to production environment	Source Code / Database Scripts / Configuration Files / Build Files  SLCERT Certificate	0%
User Training		Installation Guide / Release Notes / User Manuals / Production Environment Setup	0%
Acceptance		UAT	60%
Maintenance & Support (Warranty Period)	Corrective maintenance, bug fixing, security updates, minor software updates, technical support, and system	Maintenance Reports / Change Requests / Patch Releases / System Update Documentation	The Performance Security is released after the supplier's

	performance monitoring	/ Support Logs	one-year warranty period has expired.
Annual Maintenance	Preventive maintenance services, Corrective maintenance services, Adaptive and perfective maintenance support, System monitoring and health checks, Security updates and patches, Software version updates and upgrades	Maintenance Reports / Change Requests / Patch Releases / System Update Documentation / Support Logs	Total price of annual support and maintenance charge will be paid at the beginning of each year as per the Price Schedule in service providers bid